



## Volvo Car U.S. LLC: Statement on Salvage Parts

**Salvaged/Recycled Components Utilization:** Volvo Car USA does not approve of the use of Salvaged or recycled replacement parts because there is no way to determine if parts have been previously damaged, heated, burned, or involved in a previous collision or flood loss.

It cannot be determined if these parts are OEM, aftermarket or reconditioned until the part is received. Salvaged or recycled parts are often indirectly involved in a collision, flood or fire. They may have been exposed to harsh weather, extreme temperatures and may have excessive wear. These parts cannot be tested to meet Volvo Car requirements as there are no standards in place to test these components. Salvage/recycled parts are not traceable should a recall occur.

Third party or non-Volvo components may lead to system or component errors which can have an adverse effect on collision avoidance systems & occupant safety.

Using only genuine Volvo parts will help ensure vehicle safety, performance and residual value.

Volvo genuine parts are designed and manufactured to exact specifications to help maximize safety, performance and reliability.

All Volvo exterior paneling, glass, unibody components, drivetrain, electronics, suspension SRS and steering components are essential to safe control of the vehicle. These parts are designed to work with other vehicle components to help keep occupants safe in an accident.

In the event of a collision, Volvo Car USA recommends that all repairs are performed by a Volvo Certified Technician through a Volvo Certified Collision Center using only genuine Volvo Car parts.

Always refer to Volvo Information and Diagnostics for Aftersales (VIDA) for the latest technical guidelines.