Volkswagen Collision Repair Standards

POSITION STATEMENT

IMMEDIATE RELEASE

SUBJECT: UNIBODY ALIGNMENT AND REPAIR APPLICABLE TO ALL VOLKSWAGEN MODELS

HERNDON, VA - To promote and maintain its rigorous standards of quality and safety, Volkswagen of America, Inc., an operating unit of Volkswagen Group of America, Inc. ("VWoA") provides collision repair centers with critical information pertaining to collision repair and parts replacement on Volkswagen vehicles.

All Volkswagen vehicles are manufactured using precision body jigs in the production process to help ensure structural body alignment and correct body panel fit. Collision repairs to correct structural damage and body panel replacement should only be conducted on VWoA-approved straightening and measuring equipment. Any and all welded structural panels, parts, pieces and components must only be replaced while properly mounted to VWoA approved straightening and measuring equipment. VWoA works with approved equipment manufacturers to help ensure that this equipment meets VWoA collision repair requirements.

Note: Volkswagen vehicles should never be affixed/mounted to body alignment equipment for structural repairs by "Rocker Panel Pinch Weld Areas " "Pinch Weld Clamps" and chains must not be used as a primary means of mounting/holding any Volkswagen vehicles to body alignment equipment.

VWoA has approved two Unibody/Frame Straightening Benches for vehicle repair. Please refer to the VWoA Tools and Equipment Catalog for a list of approved Body Straightening Benches and measuring systems.

All vehicle repairs are to be made following repair procedures as outlined in Elsa/erWIN®.

Contact: collision@vw.com

Go to http://media.vw.com/ for news releases

Collision Repair Note: Recycled, salvaged, aftermarket and reconditioned parts (including body parts, wheels and safety restraint components) are not authorized by VWoA. Departure from the instructions provided in the erWin or ElsaPro, including alternate repair methods or the use of substitute components, risks compromising crash safety. Failure to follow these instructions may adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

PLEASE DISTRIBUTE THIS DOCUMENT TO THE FOLLOWING: COLLISION REPAIR CENTER MANAGERS, ESTIMATORS, AND TECHNICIANS.