

Collision Position Statement October 1, 2025

USE OF SALVAGED, AFTERMARKET AND REMANUFACTURED SUPPLEMENTAL RESTRAINT SYSTEMS (SRS) & COMPONENTS

New Lincoln original equipment parts that have been tested by Lincoln are critical for supplemental restraint systems and related components used in collision repairs to provide their designed safety and functionality. The use of salvaged, aftermarket, remanufactured or reverse-engineered restraint parts is not validated by Lincoln and may compromise the designed safety and functionality of the SRS system.

Why Lincoln Takes this Position

- Safety Assurance: Lincoln's airbag systems are engineered, crash-tested and validated as a complete package. Substituting unverified parts with unknown history or fitment can degrade performance and endanger occupants.
- Traceability & Recalls: Lincoln original equipment parts carry full manufacturing and batch information, ensuring swift, accurate recalls if ever needed. Used or non-Lincoln original equipment parts lack this vital traceability.
- Design Integrity: Even minor variations in components—down to model-year revisions—can disrupt the timing, deployment or coverage of an airbag system.

Consumer Benefits

- Restored Safety: Repairs using Lincoln original equipment parts and approved procedures return your vehicle to its original crash-performance and safety standards.
- The use of non-Lincoln original equipment parts may result in Lincoln's warranty not covering or warranting the affected restraint system. Any vehicle damage or failure directly caused by the use of such components will not be covered or warranted under Lincoln's warranty or extended service plan.
- Peace of Mind: Knowing your customers' vehicle safety features meet the exact specifications Lincoln engineers intended.

Lincoln Red Carpet Customer Lease Agreement

 Under every Lincoln Red Carpet Lease Agreement, lessees must restore all collisiondamaged parts exclusively with Lincoln Original Equipment Parts. Any substitution with salvaged, aftermarket or reconditioned components may constitute a breach of lease terms.



Support

- Lincoln Dealers: http://www.fordtechservice.dealerconnection.com
- Independent Collision Repairers: <u>www.fordserviceinfo.com</u>

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