



Collision Position Statement
October 1, 2025

USE OF GENUINE LINCOLN ORIGINAL EQUIPMENT PARTS

Lincoln original equipment parts are engineered for optimal fit, function, safety and structural integrity. Lincoln original equipment parts are the only parts validated by Lincoln to provide adherence to Lincoln's rigorous performance and safety standards.

Lincoln Non-Approved Parts

Recycled, salvaged, aftermarket, reconditioned components, body panels, structural members, bumper reinforcements, wheels, safety restraints, fasteners, sensors and cameras have not been validated by Lincoln to meet Lincoln engineering specifications, and their use may compromise repair integrity and jeopardize occupant safety. Such parts are not approved for use with Lincoln's repair procedures. Any vehicle damage or failure directly caused by the use of such parts or unauthorized repairs will not be covered or warranted under Lincoln's warranty or extended service plans.

Use of Genuine Lincoln Original Equipment Parts for Lincoln Red Carpet Lessees

Lincoln Red Carpet Lease agreements stipulate the exclusive use of Lincoln Original Equipment Parts for any collision repair. Use of unauthorized parts may undermine structural integrity, degrade crash performance and increase the risk of serious injury.

Under every Lincoln Red Carpet Lease Agreement, lessees must restore all collision-damaged parts exclusively with Lincoln Original Equipment Parts. Any substitution with salvaged, aftermarket (including sensors and cameras) or reconditioned components may constitute a breach of lease terms. In the event of non-Lincoln original equipment repairs, Lincoln may (without limitation):

- Require corrective restoration at the lessee's expense, billed at Lincoln's standard part and labor rates
- Reduce the vehicle's residual value to reflect non-Lincoln original equipment parts
- Assess additional lease-end charges or penalties as detailed in the agreement

These provisions safeguard the vehicle's structural integrity, preserve its advertised residual value and ensure ongoing compliance with safety standards.

Support

- Lincoln Dealers: <http://www.fordtechservice.dealerconnection.com>
- Independent Collision Repairers: www.fordserviceinfo.com

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