

Collision Repair Position Statement October 1, 2025

PRE- AND POST-DIAGNOSTIC SCANNING DURING A COLLISION REPAIR REQUIRED

For optimal restoration of all safety and driver-assist systems to their pre-accident performance condition, all Lincoln vehicles (model year 1996 and newer) involved in a collision (defined as damage beyond minor outer-panel cosmetic distortion) are required to undergo both pre-repair and post-repair diagnostic scans to restore all safety and driver-assist systems to their pre-accident performance condition.

Why Scanning Is Essential

- Pre-repair scans establish a baseline and reveal diagnostic trouble codes (DTCs) that may not trigger warning lights.
- Some faults need multiple drive cycles or proper vehicle voltage to manifest.
- Removing panels, glass, or components can introduce new fault codes requiring recalibration or initialization.
- Post-repair scans verify that no new DTCs were introduced and confirm full system restoration.

Lincoln Proper Tools & Procedures

•	Sultware.	
		IDS (1996–2018 vehicles)
		FDRS (2018-onwards)

- Hardware: VCMII, VCM3, or J2534-compliant interface
 - ☐ Adherence to all Lincoln original equipment repair procedures and calibrations per the workshop manual is critical for a complete and safe repair.
- Please refer to the Lincoln Workshop manual for repair procedures.

Lincoln Original Equipment Manufacturer Position

- For optimal performance and safety, Lincoln original equipment parts and scans should be used.
- Aftermarket, recycled, salvaged reconditioned parts, or scans_have not been validated by Lincoln for use in repairs. Their unverified quality may compromise fit, function, and safety and could lead to improper repairs or false DTCs.
- Any specific repair performed with unapproved parts or procedures will not be covered by or warranted under Lincoln's warranty or service plan if the unapproved part or procedure directly causes a subsequent failure resulting in damage. The resulting damage or repair may also not be covered or warranted under Lincoln's warranty or service plan.



Support

- Lincoln Dealers: <u>www.fordtechservice.dealerconnection.com</u>
- Independent Collision Repairers: www.fordserviceinfo.com

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