

Collision Position Statement May 20, 2022

STRUCTURAL REPAIRS FOR THE LINCOLN MOTOR COMPANY

The Lincoln Motor Company only approves repairs to structural components – (including frames, rails, aprons and body panels) – that are completed using Lincoln repair procedures and Lincoln Original Equipment replacement parts. Failure to follow these instructions will adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

Recycled, salvaged, aftermarket and reconditioned parts (including body parts, wheels, and safety restraint components) are not authorized by The Lincoln Motor Company.

Repair procedures are available in vehicle-specific Service Manuals, Body Repair Manuals, Technical Service Bulletins, and Instruction Sheets (which accompany some Lincoln Original Equipment replacement parts). Repairers should contact a Lincoln dealer for information on how to access these reference materials.

Where no Lincoln-supplied repair procedure is available, repairs must be made at factory joints or seams with Lincoln Original Equipment replacement parts using procedures that duplicate factory assembly processes and techniques.

The structural component repair procedures and repair-specific parts approved by The Lincoln Motor Company have been validated through testing by The Lincoln Motor Company engineers to return repaired vehicles to the intended level of form, function, performance, and safety.

Alternative structural component repair procedures and/or parts approved by others are not approved by The Lincoln Motor Company. Should alternative structural component repair procedures and/or parts be used, repairers should be aware of the potential liability they incur.

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